

## Ordering Information

- ▶ Contact your local account manager for upgrade details and pricing information
- ▶ Call Haemonetics Customer Care Center at (800) 537-2802
- ▶ Specify number of devices to be upgraded
- ▶ Provide ship to address
- ▶ Provide PO number
- ▶ Upon receipt of upgrade kit, read entire instructions before commencing upgrade
- ▶ Call Haemonetics Customer Care Center at **(800) 537-2802 option 2** if you have questions during upgrade installation

## Upgrade Contents

### You will receive from Haemonetics:

- ▶ **Per device**
  - » (1) Express program chip
  - » (1) Express device decal
- ▶ **Per site**
  - » Detailed upgrade instructions
  - » CD containing:
    - » Operator's Manual
    - » Service Manual

### Center prerequisites

- ▶ Please make sure you have the following items on site prior to commencing device upgrade:
  - » Static straps
  - » Chip extraction/insertion tool

# EXPRESS™

Now FDA 510(k) cleared



*Intelligence and speed  
without compromise*

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**HAEMONETICS®**  
THE Blood Management Company

## What is Express™?

Express™ is a software upgrade for the PCS®2 that can be used with the Standard or HS Core bowl.<sup>1</sup>

- ▶ Express decreases collection time by an average of 20%, or approximately 10 minutes, per procedure<sup>2</sup>
- ▶ Express improves donor comfort
- ▶ Express delivers the same or improved quality plasma product

## What are the Express enhancements?

- ▶ Intelligent algorithm
  - » Calculates **actual** donor vein pressure, thereby optimizing the flow rate throughout the procedure
  - » Increases draw and return
  - » Increases centrifugation speed

## Why should I install Express?

- ▶ Improve donor experience by decreasing donor on-device time while using smaller needles to increase donor comfort
  - » Using a smaller needle doesn't compromise the performance enhancements
  - » Improved donor experience translates into improved donor retention
- ▶ Improve center production throughput by increasing number of collections during normal operating hours
  - » Alternatively, may reduce center operating hours without compromising current collection volume
- ▶ Improve inventory management by stocking only one needle size
- ▶ Improved device management
  - » Less need for center expansion
  - » Less need to hire more operators
  - » Fewer devices to maintain or service

## How do I upgrade to Express?

- ▶ Contact your local account manager for upgrade details and pricing information
- ▶ Call Haemonetics' Customer Care Center at (800) 537-2802 to arrange for upgrade kits to be sent to your site
- ▶ Simple installation process allows you to upgrade your devices at your own convenience

## Will I need to retrain my staff?

No additional training is required. Express enhancements are transparent upon upgrade and don't require operator intervention.



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<sup>1</sup> Cellular content will increase with Express™

<sup>2</sup> Toby Simon, MD, ZLB Plasma, ASFA 2008. May not be representative of all donations.