

HCP Portal Privacy Statement

Last Updated: 19 December 2024

Haemonetics (“we”, “us,” or “our”) is committed to the protection of personal data in our possession in accordance with the laws and regulations of all countries in which we do business. This Privacy Policy sets forth the types of information we collect from the health care provider portal on medcompli.haemonetics.com (the “Portal”), how we may use that information, to whom and under what circumstances we may disclose it, and how we protect it. This privacy policy does not address Haemonetics’ privacy practices in other contexts (e.g., Haemonetics’ and mobile applications). By using this Portal or voluntarily providing personal information to us, you consent to the terms of this Privacy Policy. If you do not agree to the policy, please do not use the Portal.

The information we collect and how we use and disclose it

For the 12-month period prior to the date of this Privacy Policy, we explain here what categories of personal information we have collected, where we got it, why it is needed, and to whom we disclosed it:

Category of Personal Information Collected	Source of information	Purpose for Collection	Categories of recipients
<p>Identification and Contact information: such as your name, address, email address, telephone numbers, or other contact information</p>	<p>From you</p>	<p>To open and maintain records of our interactions with you and your company; to send you information about and allow you to access the trainings; to send you catalogs and other marketing relating to trainings or other services offered by Haemonetics and our selected partners; to send you information related to services, including confirmations, technical notices, updates, security alerts, and support and administrative messages; and to manage and administer our programs and services</p>	<p>Our service providers who assist with providing the trainings and other communications, and selected partners and affiliates that we believe may have offers or be of interest to you</p>
<p>Information provided on your curriculum vitae (CV): such as work experience, education, awards, certificates, licenses,</p>	<p>From you</p>	<p>To manage and administer our programs and services</p>	<p>Our service providers who assist with providing the trainings and other communications, and selected partners</p>

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publications, and any other information on your CV.			and affiliates that we believe may have offers or be of interest to you
Preference information: your marketing preferences, your account settings including any default preferences, any preferences you have indicated, the types of services/offers that interest you, or the areas of the Portal that you visit	From you, from the Portal’s interaction with your browser/devices and cookies and other similar technologies tracking the pages you visit, the marketing messages you open and the links you follow	To enhance your online experience, including to recognize you and welcome you to the Portal; to provide you with customized Portal or content	Our third-party vendors and other service providers that perform analytic services for us
Other voluntary information: any voluntary information you provide us with, such as by sending an e-mail through the Portal and/or to the addresses indicated on the Portal or by calling, e-mailing, texting, or chatting online with our Customer Service. Please note that, with your consent, we record calls to our customer service team	From you	To know you better; to make our communications with you more personal; to learn and improve from your survey feedback; to organize events; to handle your requests; to contact you when necessary or requested, including to respond to your comments and questions and provide customer service.	Our service providers who administer surveys and promotions and our co-marketing partners; Our service providers who assist us with customer service
Personalization: your journey online and how you use the Portal, whether and when you open our marketing emails and respond to our advertisements	From you, from the Portal technology’s interaction with your browser or devices and cookies tracking the pages you visit	To improve the Portal, products and services, customer service, and customer experience	Our third-party vendors and other service providers that perform website analytic services for us
Device information: IP address, internet provider, operating system and	From you and from the Portal’s	To make sure the Portal technology works properly with your device and make	Our service providers who help us with fraud

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<p>browser used, type of device, such as laptop or smart phone, log files, URIs (Uniform Resource Identifiers) of the resources requested, the time of the request, the method used to submit the request to the server, the size of the file obtained in reply, the numerical status code of the server reply (successful, error, etc.) and other parameters concerning the user's operating system and computer environment, and/or device cookie settings and other device details, such as MAC address</p>	<p>interaction with your browser or devices</p>	<p>sure you can see and use the Portal on the device you are using, and for analytical and demographic purposes and to provide offers that may be of interest to you. We also will use this information to protect the security or integrity of the Portal and our business, such as by protecting against and preventing fraud, unauthorized transactions, and managing risk exposure, including by identifying potential hackers and other unauthorized users</p>	<p>protection, and third-party vendors and other service providers that perform website analytic services for us</p>
<p>Information automatically collected from your browser: when you use the Services, some data is automatically transferred from your browser to our server, including your browser type, operating system type or mobile device model, viewed webpages, links that are clicked, the keystrokes typed, movement of the mouse or pointer, IP address, mobile device identifier or other unique identifier, sites or apps visited before coming to the Portal, the amount of time you spend viewing or using the Portal, the number of times you return, or other click-stream or Portal usage data, emails we send that you open, forward, or click through to our Portal</p>	<p>From you and from the Portal technology's interaction with your browser or devices</p>	<p>We will use this information in an aggregated non-specific format for analytical and demographic purposes. We also will use this information to protect the security or integrity of the Portal and our business, such as by protecting against and preventing fraud, unauthorized transactions, and managing risk exposure, including by identifying potential hackers and other unauthorized users, and to create a "session replay" of your visit to the Portal</p>	<p>Our third-party vendors and other service providers that perform website analytic services for us</p>

The Portal also uses third-party analytics vendors such as Google Analytics where permitted by law. Please click here for more information about how data is collected and processed in connection with the Google Analytics service: <http://www.google.com/policies/privacy/partners/>. We and our third-party vendors or partners use analytics data for a variety of purposes such as to improve the design and functionality of the Portal, to help us learn things like what pages are most attractive to our visitors, what promotions visitors like to see and to gauge the success of our advertising campaigns. To prevent your data from being used by Google Analytics, please download the Google Analytics Opt-Out Browser Add-on.

ADDITIONAL INFORMATION USE

Haemonetics may also use information about you to analyze and manage its businesses. Aggregate or combined data is collected from online and offline facilities and may be used to enhance the ability of Haemonetics to communicate with you and to support business functions such as internal business processes, marketing, authentication, customer service, fraud prevention, and public safety and legal functions.

In addition to the sharing of your personal information as described above, we also may disclose personal information we collect as follows:

Service Providers

Service providers are granted access to some or all of your personal information as necessary and may use cookies (as defined below) or other automatic collection technology on our behalf. The service providers are contractually restricted in the ways they may use your personal information.

In Connection with Business Transfers

In the event that a division or part or all of Haemonetics is bought, sold, or otherwise transferred, or is in the process of a potential transaction, customer information may be shared for evaluation purposes and included among the transferred business assets.

To Comply with Laws

Haemonetics may also disclose customer information when such disclosure appears necessary to comply with the law, a subpoena or other litigation process, or to protect the interests or safety of its visitors and customers, Haemonetics employees, or others.

Retention period

We will retain your information for no longer than is reasonably necessary to provide you services, comply with our legal obligations, resolve disputes, and enforce our agreements.

Cookies

Please click on the following link to review the terms of our Cookie Policy: [Cookie Policy](#)

Opt Out Preference Signals/Tracking

Do Not Track (DNT) and opt out preference signals are privacy preference tools that users can set in some web browsers, allowing users to opt out of tracking by websites and online services. Although we track the activity of visitors to our websites, we do not track them when they cross to third-party websites. Further, we do not use tracking to provide targeted advertising. Because we do not sell or share any personal information, opt-out preference signals sent from a browser are not necessary and are not processed.

Children's Privacy

The Portal is designed to be used by health care professionals and does not knowingly solicit or collect personally identifiable information online from children under the age of 13. If Haemonetics learns that a child under the age of 13 has submitted personally identifiable information online without parental consent, it will take all reasonable measures to delete such information from its databases and to not use such information for any purpose (except where necessary to protect the safety of the child or others as required or allowed by law). If you become aware of any personally identifiable information we have collected from children under 13, please call us at 800-537-2802 or email us at dataprivacy@haemonetics.com

We do not have actual knowledge about selling or sharing personal information of consumers under the age of 16.

Minors under 18 years of age may have the personal information that they provide to us deleted by sending an email to dataprivacy@haemonetics.com requesting deletion. Please note that, while we make reasonable efforts to comply with such requests, deletion of your personal information does not ensure complete and comprehensive removal of that data from all systems.

Third-Party Websites

The Portal may contain links to third-party websites, which may have privacy policies that differ from our own. We are not responsible for the activities and practices that take place on these websites. Accordingly, we recommend that you review the privacy policy posted on any external site before disclosing any personal information. Please contact those websites directly if you have any questions about their privacy policies.

Changes to this Privacy Policy

Haemonetics has the discretion to update this Privacy Policy at any time. When we change this Policy, we will post the current version on the Portal. Please refer to the "Last Updated" date on the top of this Policy to understand the latest time the Policy was updated. Continued use of the Portal constitutes acceptance of the revised Privacy Policy.

Visitors from outside the United States—Cross-Border Transfer

The Portal is hosted in the United States. If you are visiting the Portal from outside the United States, your information may be transferred to, stored, and processed in the United States or other countries in accordance with this Privacy Policy. The data protection and other applicable laws of the United States or other countries may not be as comprehensive as those laws or regulations in your country or may otherwise differ from the data protection or consumer protection laws in your country. Your information may be available to government authorities under lawful orders and law applicable in such jurisdictions. By using the Portal and/or providing personal information to us, you consent to transfer of your information to our facilities as described in this Privacy Policy.

Your California Privacy Rights

If you are a resident of California, California law provides you with the following rights with respect to your personal information:

- The right to know what personal information we have collected, used, or disclosed about you.
- The right to correct inaccurate personal information.
- The right to request that we delete any personal information we have collected about you.

To submit any of the above requests, you may contact us at 800-537-2802 or use the contact form available on our website. You may also designate an authorized agent to make a request for correction on your behalf on our website through our contact form. When you exercise these rights, we will verify your identity and may ask you to log in to your account to verify the request. We also may use a third-party verification provider to verify your identity. We will endeavor to honor such requests unless such a request conflicts with certain lawful exemptions under California’s consumer privacy law. Please note that we are only required to honor requests to know twice in a 12-month period.

We do not discriminate against California residents who exercise any of their rights described in our Privacy Policy.

In addition, and as set forth below, California law requires us to identify, for the 12-month period prior to the date of this Privacy Policy, what information we may have “sold” or “shared” about you. For the 12-month period prior to the date of this Privacy Policy, Haemonetics has not sold any personal information about its customers. For the 12-month period prior to the date of this Privacy Policy, Haemonetics has only shared personal information about its customers as described above. Haemonetics does not collect sensitive personal information, as defined in applicable laws.

Questions or Comments Regarding this Privacy Policy

If you have any questions, concerns, or comments regarding this Privacy Policy or to request this Privacy Policy in another form, please email dataprivacy@haemonetics.com, call 800-537-2802, or contact the Data Privacy Officer at Haemonetics attn: Data Privacy Officer, 125 Summer Street, Boston, MA 02110 USA.